



Public Complaint Policy
(For persons other than students)

Shorter University values all feedback and comments from the public. The University assumes that any issue with a particular department or division will be addressed to the personnel directly involved with the issue. If, however, this process does not resolve the issue at hand, a formal written complaint can be sent to the University using the Public Complaint Form which is available on the Shorter University website. The University Office of Public Relations will forward the complaint to the University President and/or his assignees for response within a reasonable period of time.

Formal written complaints that could affect the accreditation status of the University may be submitted to the Commission on Colleges of the Southern Association of Colleges and Schools. The SACS policy statement and complaint form are available on the Commission on Colleges' website at www.sacscoc.org.